

# DW travel

a Dubai World company



## A Brief Introduction

# About Us

- DW Travel a Dubai World company was established in January 2004
- IATA accreditation followed in January 2005
- Headquartered in Dubai's Business district on Sheikh Zayed Road, DW Travel has 8 branches located in the primary growth centers around Dubai
- DW Travel is recognized for its professionalism and impressive operational infrastructure
- Highly experienced team



# Service Delivery & Customer Care

## - Living the Travel Management Paradigm

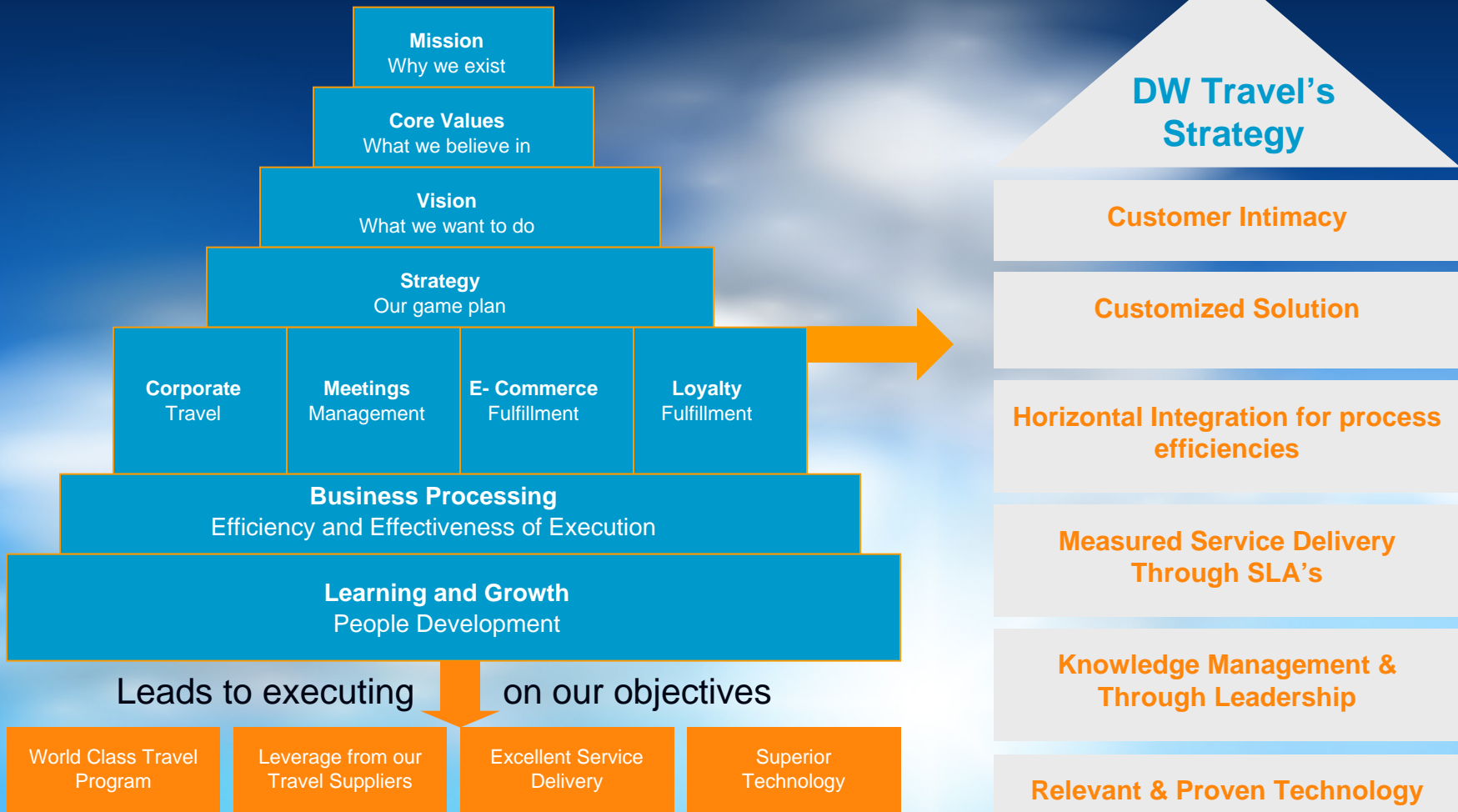
- DW Travel put the Travel Management Paradigm into practice, providing a comprehensive selection of travel services tailored to meet our customers needs.
- Great service is more than simply the sum of experience or qualifications - we bring to life our team's passion, personal intuitive and creative problem solving to make your travel experience special.
- Our business is anchored on our client-focused approach supported by a seamless business model integrating travel services, procurement and supplier negotiations.
- Our keen knowledge and experience of the travel and holiday industry have helped us to provide quality, value-added services and cost savings, that answer the need of today's clients.

# Our Core Values – What We Believe In

We believe in professionalism, dedications, transparency and courteous approach towards all the travelers.

- R** Respectful of values, all cultures and our employees
- E** Excellence in Customer Service
- L** Logical and precise in our thinking
- I** Intensely passionate about our work and our company
- C** Committed to providing the best service to our customers

# Business Strategy



# Our Brand

DW Travel has successfully built a significant brand in the Corporate Travel market outside the group as well.

*"DW Travel has consistently provided the best prices on all my travel legs. They made sure i feel special all through my travel"*

*Thank you very much for all your effort. I believe your office is wonderful in your services. Hoping you all the best.*

DW Travel has been successful in building a strong reputation for high service levels.

Customer - Leisure or Business have been given a point-to-point personalized service, enhancing customer confidence and trust.

The company has earned significant brand equity for the Group in the marketplace

# Our Services

- Airline Tickets
- Hotel Bookings
- Cruise and Holiday Packages
- Hotel, Car Rentals and Rail Bookings
- Charter Flights
- VIP Meet and Greet
- Travel Insurance
- Meeting, Incentives, Conferences & Events

# Air line Tickets





# Hotel Bookings



# Cruise & Holiday PACKAGES



# Hotel ,Car Rental and Rail Bookings



# Charter Flights



# VIP Meet and Greet



# Travel Insurance



# Meeting, Incentives, Conference and Events



# Our Customers

We are proud to share with you some of our clients who have trusted us to service their travel needs





Corporate deal signed by Dubai World for all its entities and to be issued by DW Travel



# Locations

Email us today [info@dwtravel.ae](mailto:info@dwtravel.ae)

- DW Travel, China Court Ibn Battuta Mall, Dubai (HO) Tel: +971-4-4392277
- DW Travel Technical, Jebel Ali Free Zone Tel: +971-4-8872124
- DW Travel, The Galleries – building no. 4 Tel: +971-4-8865646
- DW Travel Drydocks Tel: +971-4-3452833
- DW Travel Dubai Customs Tel: +971-4-3451208
- DW Travel Palm Sales Office Tel: +971-4-3993232
- DW Travel Atlantis, The Palm Tel: +971-4-4260168

# Contact Us

- Planning a Business Trip?
- Preparing for a Holiday?
- Scheduling a Conference?
- Going home to visit the Family?

## Contact us

DW Travel,

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It's the small things in life that make business and leisure travel pleasant.

At DW Travel we work harder to get the little things right every time!

Thank you

